

ANTOCI, Natalia. Particularitățile serviciilor hoteliere din turism în Republica Moldova. In: Conferința int. Romanian rural tourism in international context. Present and prospects, 30 sept. 2020. Iași, 2020, Vol. XLVI, pp. 162 - 168. ISBN 978-606-685-740-0.

In this research, the author wishes to emphasize the importance of the hotel industry in the development of Moldovan tourism industry. Underlining the main weaknesses the hotel industry faces: discrepancies in the quality of services, confused and inadequate legal framework, uneven and inefficient distribution of accommodations. Optimizing the quality of hotel services is impossible without: a favorable legislative framework, support and involvement of the competent authorities, integration into the international hotel industry and improving the investment climate.